

AI HR Assistant for Slack



CASE STUDY

Automating Employee Support with
an AI-Powered HR Chatbot



AT A GLANCE

CHALLENGES

- Repetitive HR inquiries
- Slow employee response times
- Inconsistent HR information
- Administrative workload

BENEFITS

- Instant employee support
- Higher HR efficiency
- Faster information access
- Improved employee experience



"The AI HR Assistant has transformed how employees access information. Our HR team spends **less time answering repetitive questions**, while employees get the answers they need instantly.



OBJECTIVES

The objective was to automate routine HR support by providing employees with instant, AI-powered answers to common questions directly within Slack. This helps reduce repetitive inquiries, improve response times, and allow HR teams to focus on more strategic initiatives.



SOLUTIONS

Carthago Studio developed an AI-powered HR assistant for Slack that delivers instant employee support.

- **AI-Powered HR Assistant**
- **Slack Integration & Employee Support**
- **Automated Responses to Common HR Questions**



BENEFITS & IMPACT

Reduced HR Workload

Routine employee questions were automated, allowing HR teams to focus on higher-value work.

Instant Employee Support

Employees received immediate answers in Slack without waiting for HR assistance.

Improved Access to Information

Company policies and internal resources became easily accessible through natural conversations.

Consistent HR Responses

Employees received accurate, standardized answers across the organization every time.